

# ARE YOU FACING ANY OF THESE CHALLENGES IN YOUR RCM OPERATIONS?



## Claim Denials

High claim denial rates impacting cash flow and revenue cycles?



## Compliance

Challenges in keeping up with ever-changing healthcare regulations and maintaining data security and compliance?



## Payment Delays

Inefficiencies in billing processes causing payment delays, increased workload, and revenue cycle management issues?



## Staff Shortage

Shortage of skilled and experienced billing staff affecting accuracy and efficiency?

## e-care is your solution!

Your Valuable Offshore Revenue Cycle Business Partner not a Vendor

At e-care, we offer specialized credentialing and revenue cycle management services tailored for multi-specialty and software. Our expertise ensures accurate and efficient claims processing, helping you maintain a healthy revenue cycle and compliance with the latest regulations. Partner with us to overcome your billing challenges and streamline your operations for improved financial performance.



Established in the year  
2000 – **24 Years** in  
Business & Growing



Leadership team has  
more than **150 years** of  
cumulative US Healthcare  
experience



Around **1500 RCM**  
**Experts** working across  
3 delivery centers



Proudly Serving **120+**  
**Clients** Across 35  
States in the US



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Our solutions streamline operations, optimize reimbursements, and enhance financial performance, allowing healthcare providers to focus on quality care.

## Our Value Proposition



### Deep Industry Experience

We share the latest industry updates and provide suggestions for improvement



### Continuity Assurance

Multiple Delivery centers ensure Disaster Recovery and Business Continuity



### Custom Insights

We send you customized performance reports as per the requirements of your organization



### Cost Effective Solution

Our RCM solutions help reduce errors and enhance revenue in a cost-effective model

## e-care Services

- ✔ Credentialing/Enrollment
- ✔ Coding
- ✔ Demo Entry
- ✔ Charge Entry (Manual)
- ✔ Charge Review (EMR)
- ✔ Claim Submission
- ✔ EDI Validation & Rejection
- ✔ Payment Posting (Auto/Manual)
- ✔ Accounts Receivable
- ✔ Insurance Verification & Prior Authorization etc.
- ✔ Denials Management
- ✔ Credit Balance Review
- ✔ Patient Statement
- ✔ Patient Call

## Our Major Software Expertise



# Our Major Specialty & Facility Experience

 Anesthesia/Pain Management

 CCM (Chronic Care Management)

 E/M | Emergency Department

 Ophthalmology/ Optometry

 Hematology & Oncology

 Nephrology

 Pathology/Lab

 Pulmonology

 SNF (Skilled Nursing Facilities)

 ALF (Assisted Living Facility)

 Chiropractic

 Endocrinology & Diabetes

 Hospitalists | HCC

 Pediatrics/Neonatology

 Radiology/Imaging Center

 Surgery

 Ambulatory Surgical Centers

 Dental

 Family Practice / Internal Medicine

 Infectious Diseases

 Otolaryngology (ENT)

 Physiatry

 RPM (Remote Patient Monitoring)

 Urology

 Behavioral/Mental Health / Psychiatry

 Dermatology

 FQHC/RHC/CHC

 Microbiology

 Obstetrics/Gynecology (OBGYN)

 Physical Therapy

 Rheumatology

 Urgent Care

 Cardiology

 DME/HME/Hospice

 Gastroenterology/Geriatrics

 Neurology

 Orthopedics

 Podiatry

 Wound Care

## Want to know what our client's Say?

Here is a Glimpse!

“  
Been a partner with Ecare for over 15 years  
- we really appreciate our partnership



“  
Ecare's team is thorough and very communicative. We value any  
feedback from them and work hard to assist when they do have  
inquiries. E-care is a valuable asset to our overall production



Ready to enhance your RCM efficiency and drive your company's revenue growth? Partner with e-care for tailored offshore solutions.

Contact us today to discuss your needs.

