

**ARE YOU FACING ANY OF THESE** CHALLENGES IN YOU RCM OPERATIONS



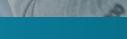
### **Claim Denials**

High claim denial rates impacting cash flow and revenue cycles?



## Compliance

Challenges in keeping up with ever-changing healthcare regulations and maintaining data security and compliance?



## **Payment Delays**

Inefficiencies in billing processes causing payment delays, increased workload, and revenue cycle management issues?



## **Staff Shortage**

Shortage of skilled and experienced billing staff affecting accuracy and efficiency?

# e-care is your solution!

Your Valuable Offshore Revenue Cycle Business Partner not a Vendor

At e-care, we offer specialized credentialing and revenue cycle management services tailored for multispecialty and software. Our expertise ensures accurate and efficient claims processing, helping you maintain a healthy revenue cycle and compliance with the latest regulations. Partner with us to overcome your billing challenges and streamline your operations for improved financial performance.



Established in the year 2000 - 24 Years in **Business & Growing** 



Leadership team has more than 150 years of cumulative US Healthcare experience



Around 1500 RCM **Experts** working across 3 delivery centers



Proudly Serving 120+ **Clients Across 35** States in the US





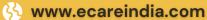


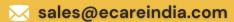














# **Reliable RCM Solutions**

Our solutions streamline operations, optimize reimbursements, and enhance financial performance, allowing healthcare providers to focus on quality care.

## **Our Value Proposition**



#### Deep Industry Experience

We share the latest industry updates and provide suggestions for improvement



#### Continuity **Assurance**

Multiple Delivery centers ensure Disaster Recovery and Business Continuity



#### Custom Insights

We send you customized performance reports as per the requirements of your organization



#### **Cost Effective** Solution

Our RCM solutions help reduce errors and enhance revenue in a cost-effective model

## e-care Services

- Credentialing/Enrollment
- Coding
- Demo Entry
- Charge Entry (Manual)
- Charge Review (EMR)
- Claim Submission
- EDI Validation & Rejection
- Payment Posting (Auto/Manual)
- Accounts Receivable
- Denials Management
- Credit Balance Review
- Patient Statement
- Patient Call

# **Our Major Software Expertise**



















Insurance Verification & Prior Authorization etc.









































# **Our Major Specialty & Facility Experience**





CCM (Chronic Care Management)

E/M | Emergency Department

Ophthalmology/ Optometry

Hematology & Oncology

Nephrology

Pathology/Lab

Pulmonology

SNF (Skilled Nursing Facilities)

ALF (Assisted Living Facility)

Chiropractic

Endocrinology & Diabetes

Hospitalists | HCC

Pediatrics/Neonatology

Radiology/Imaging Center

Surgery

Ambulatory Surgical Centers

Dental

🐕 Family Practice / Internal Medicine

🚌 Infectious Diseases

Otolaryngology (ENT)

Physiatry

RPM (Remote Patient Monitoring)

Urology

Behavioral/Mental Health / Psychiatry | Podiatry

Dermatology

FQHC/RHC/CHC

Microbiology

Obstetrics/Gynecology (OBGYN)

🔌 Physical Therapy

Rheumatology

**Urgent Care** 

Cardiology

DME/HME/Hospice

Gastroenterology/Geriatrics

Neurology

Orthopedics

Wound Care

# Want to know what our client's Say?

Here is a Glimpse!



Ecare's team is thorough and very communicative. We value any feedback from them and work hard to assist when they do have inquiries. E-care is a valuable asset to our overall production



Been a partner with Ecare for over 15 years - we really appreciate our partnership



Ready to enhance your RCM efficiency and drive your company's revenue growth? Partner with e-care for tailored offshore solutions.

Contact us today to discuss your needs.





